#### **CORPORATE PLAN – PERFORMANCE REPORT**

#### STRATEGIC THEME – TACKLING CLIMATE CHANGE AND CARING FOR THE ENVIRONMENT

# **Period April to June 2022**

### **Summary of progress for Key Actions**

G	Progress is on track	A	Progress is within acceptable variance	R	Progress is behind schedule	?	Awaiting progress update	n/a	Not applicable to state progress
	4		0		0		0	0	

Target dates do not necessarily reflect the final completion date. The date given may reflect the next milestone to be reached.

### **Summary of progress for Corporate Indicators**

G	Performance is on track	A	Performance is within acceptable variance	R	Performance is below acceptable variance	?	Awaiting performance update	n/a	Not applicable to assess performance
2		0			0		0	1	

Huntingdonshire must proactively tackle the climate crisis and ecological emergency.

### We will act upon this by:

- o declaring a climate emergency to help focus minds and urgently implementing a Climate Action Plan
- o designing council policies that enable cutting of emissions and provide positive examples for businesses and residents
- o considering environmental impact in all policy-making and our stewardship of council assets and resources
- o ensuring our updated Local Plan reflects the priorities outlined in our Climate Action Plan

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
G	KA 1. Declare a climate emergency	Autumn 2022	Cllr Lara Davenport- Ray	Neil Sloper	Discussions underway and timelines and requirements being reviewed with Cllr Davenport-Ray. Progress will occur through policy pathway, with completion due by end 2022.
G	KA 2. Develop, adopt and deliver a Climate Strategy informed by resident and stakeholder engagement	February 2023	Cllr Lara Davenport- Ray	Neil Sloper	Projects and themes being defined prior to final sign off. External contractors engaged as appropriate. Currently advertising to fill Project Support Officer (PSO) role, project management roles have been assigned.
G	KA 3. Deliver investment programmes at Hinchingbrooke Country Park and Riverside Parks in Huntingdon and St Neots	HCP completion spring 2024 St Neots summer 2023	Cllr Simone Taylor	Neil Sloper	Preparation for Hinchingbrooke Country Park planning application is underway. Aiming for full planning application in October with view to construction works starting spring 2023. Phase 1 play equipment installed and well received. Phase 2 expected in August. St Neots currently out to tender, with full planning application in progress and planning committee decision estimated August 2022.
G	KA 4. Protect and increase biodiversity within our parks and open spaces	Completio n spring 2024	Cllr Lara Davenport- Ray	Neil Sloper	Programme and documentation currently being reviewed. Business case being reviewed by Cambridgeshire and Peterborough Combined Authority - awaiting feedback. Procurement engaged for Invitation To Tender. Programme and delivery manager assigned. Job role advertised for PSO, with the aim to appoint in August.

# **Corporate Performance and Contextual Indicators**

# **Key to status**

G	Performance is on	A	Performance is within acceptable	R	Performance is below acceptable	?	Awaiting performance	n/a	Not applicable to assess
	track		variance		variance		update		performance

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 1. Percentage of household waste reused/ recycled/ composted (cumulative year to date)  Aim to maximise	58.5%	62.0%	60.0%	60.3%	G	60.0%	60.0%	G

Comments: (Operations) Due to the hot, dry weather so far this year, volumes of green waste collected are down on the previous year and this has contributed to a lower reuse/recycling/composting rate for the first quarter compared to the same period last year. Tonnages collected each month were as follows:

April - 1,404.86 Recycling & 1,905.88 Garden (25% & 34%)

May - 1,444.58 Recycling & 2,203.26 Garden (25% & 38%)

June - 1,440.24 recycling & 2,189.20 Garden (24% & 36%)

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance	Q1 2022/23 Status	2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 2. Percentage of sampled areas which are clean or predominantly clean of litter, detritus, graffiti, flyposting, or	96%	83%	80%	97%	G	80%	80%	G

weed accumulations (cumulative year to date)				
Aim to maximise				

Comments: (Operations) The introduction of Land Audit Management System (LAMS) inspection regime has led to an increase in the accuracy of inspection results/data.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 3. Carbon emissions from HDC service delivery (note: reporting is likely to be annual only)  Aim to minimise	N/a	N/a	N/a	N/a	N/a	TBC	N/a	N/a

Comments: (Climate Strategy) Baseline will be set and reported as part of Climate Strategy in February along with target profile based on net zero 2040.

#### STRATEGIC THEME - ENHANCING EMPLOYMENT OPPORTUNITIES AND SUPPORTING BUSINESSES

### Period April to June 2022

### **Summary of progress for Key Actions**

G	Progress is on track	A	Progress is within acceptable variance	R	Progress is behind schedule	?	Awaiting progress update	n/a	Not applicable to state progress
	7 0			0		0		1	

Target dates do not necessarily reflect the final completion date. The date given may reflect the next milestone to be reached.

### **Summary of progress for Corporate Indicators**

G	Performance is on track	A	Performance is within acceptable variance	R	Performance is below acceptable variance	?	Awaiting performance update	n/a	Not applicable to assess performance	
2		1			0		1		3	

#### **WE WILL:**

Promote Huntingdonshire as a location for investment in high-tech, highly-skilled and green economic opportunities and jobs, within environmental limits.

Support local businesses with the council's purchasing power

Rejuvenate our economy in the wake of the pandemic, by:

- o engaging with businesses to understand their future needs and aspirations
- o matching workspace to the needs of our residents and businesses
- o supporting provision of high-speed broadband and mobile phone coverage across the district
- o supporting residents to access employment and skills advice and provision

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
G	KA 5. Deliver the Market Towns Programme, including the St Neots Future High Streets Fund, accelerated delivery projects and masterplanning in Huntingdon, Ramsey and St Ives	September 2024	Cllr Sam Wakeford	Pam Scott	The funding for the programme has a variety of completion dates; the Future High Streets Fund is March 2024 and National Highways is September 24 (therefore this is the target date set). Work is ongoing to deliver the transport element of this project and we aim to be out to procurement by autumn 2022, the other St Neots projects are at feasibility stage at the present time although a report to Cabinet in Q3 of 22/23 will recommend a steer on these projects. In relation to the masterplans for the remaining market towns, these have been completed in draft form and will be shared alongside the Place Strategy work.
G	KA 6. Explore external funding opportunities to deliver agreed masterplan and wider priorities	Ongoing	Cllr Sam Wakeford	Pam Scott	The masterplans are in draft form and will be shared as part of the Place Strategy work. Once feedback has been received, we will look to work up projects in partnership with Town Councils, businesses, residents and stakeholders so that when funding streams come online we will have projects ready to be submitted. In May '22, a bid for Local Growth Fund funding was submitted for a project within Ramsey that had been identified within the masterplan; the outcome of this bid is expected in September 2022.
N/a	KA 7. Review Huntingdonshire's 2020-25 Economic Growth Strategy	Starting in Q4	Cllr Sam Wakeford	Nykki Rogers	This work is due to start in Q4 following completion of the Place Strategy.
G	KA 8. Work with partners to promote business support and business start up programmes and grant schemes	Ongoing	Cllr Sam Wakeford	Nykki Rogers	Focus for Q1 has been ongoing existing programmes collaborating with GrowthWorks and GrowthHub. Working with partners to develop the Business pillar of Business Investment Fund for Shared Prosperity Fund, anticipated in Q3-4 2022-23. Renewed partnership with Make UK to deliver targeted support to our manufacturing sector.

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
G	KA 9. Audit the impact of our current Social Value procurement policy and commit to actions to improve its impact	31 March 2023	Cllr Martin Hassall	Sarah Youthed	Tenders already include a scoring mechanism relating to Social Value. Further actions around Social Value are being developed as part of Procurement's Service Plan and will include an audit of the impact of our current policy.
G	KA 10. Launch new Invest in Huntingdonshire (IIH) and Made in Huntingdonshire campaign, establish an inward investment baseline	IIH website w/c 25/7/22 Campaign ongoing	Cllr Sam Wakeford	Nykki Rogers	Website has been built and content populated, with final content amendments being made. Content management system training date to be set. Campaign strategy is set, content plan is being written and interviews are being conducted in readiness for website launch.
G	KA 11. Work with partners to support the provision of careers advice, technical and vocational learning including apprenticeships	Ongoing workstream	Cllr Sam Wakeford	Nykki Rogers	St Neots Gainshare bid discussions for Further Education provision; Community Renewal Fund grant award programme for entrepreneurship education and business start-up; Skills programmes promoted to local businesses.
G	KA 12. Work with partners to support the provision of high-speed broadband and better mobile phone coverage across the district	Ongoing	Cllr Sarah Conboy	Neil Sloper	Unsuccessful BID to the Cambridgeshire and Peterborough Combined Authority (CPCA) for Recycled Growth Funds for a 5G connectivity pilot. Planning a problem statement for Connectivity in Huntingdonshire with the Connected Cambridgeshire Team so we have a local evidence base and needs statement for future bids. Discussions with City Fibre about possible Huntingdonshire location for a fibre exchange to support fibre connectivity in Huntingdon.

# **Corporate Performance and Contextual Indicators**

### Key to status

G	Performance is on track	A	Performance is within acceptable	R	Performance is below acceptable	?	Awaiting performance	n/a	Not applicable to assess
	traok		variance		variance		update		performance

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 4. Net change in number of local businesses (cumulative year to date)  Aim to maximise	36	9	N/A	11	N/a	N/A	N/A	N/a

Comments: (Economic Development) Births and deaths are businesses with either a registered office or primary trading address within the District. The business must also be incorporated. There is sometimes a lag between incorporation/dissolution filings and data availability. In Q1 22/23, the wholesale and retail distribution sector had strong growth, whereas the IT sector had twice as many deaths as births.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 5. Footfall in town centres (Rolling 12-month weekly average, combined total)  Aim to maximise	230,522	N/a	N/A	243,532	G	N/A	N/A	N/a

Comments: (Economic Development) Ramsey footfall data not available for full 12 month period so we are currently reporting on the combined total for the three other towns. Week numbers are according to Springboard weeks, which commence on Monday.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 6. Proportion of council spend with suppliers from the local area (cumulative year to date)  Aim to maximise	8.5%	6.3%	N/A	6.3%	твс	N/A	N/A	N/a

Comments: (Procurement) Performance in Q1 is the same as last year and higher than in the same quarter of 2019/20 and 2020/21. This new indicator is calculated based on spend with local suppliers where the supplier postcode in our accounts system is based in Huntingdonshire so the accuracy depends on accuracy of the postcodes recorded. Spend with companies located in Huntingdonshire but with a supplier postcode outside the area is not counted as 'local' even where there may be a local branch so this may be an undercount. Payments on purchase cards are not yet included. Further analysis is needed to identify what proportion of each spend type is local and where there is little or no opportunity to increase 'local' spend (e.g. energy suppliers, HGV manufacturers) to inform target setting.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 7. Percentage of residential and business premises with super-fast fixed broadband coverage (latest figure available, not published every quarter)  Aim to maximise	96% (September 2021)	96% (January 2021)	TBC	97%	G	TBC	N/a	N/a

Comments: (Service TBC – Data provided in interim by Business Intelligence & Performance Management) According to the latest Connected Nations Report published by Ofcom in Spring 2022 (from a snapshot taken in January 2022) there were 81,762 residential and

business premises that had access to download speeds of at least 30Mbit/second (Superfast Broadband). The report states were 152 premises with speeds of less than 2 Mbit/second in Huntingdonshire.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 8. Percentage of residential and business premises with indoor 4G mobile coverage from at least 3 operators (latest figure available, not published every quarter)  Aim to maximise	91% (September 2021)	91% (January 2021)	TBC	90%	A	TBC	N/a	N/a

Comments: (Service TBC – Data provided in interim by Business Intelligence & Performance Management) According to the latest Connected Nations Report published by Ofcom in Spring 2022, over 70% of premises had indoor 4G coverage from all four operators and a further 20.4% had coverage from three operators. While latest results indicate slightly reduced coverage compared to previous results, the proportion of premises with no indoor 4G coverage from any operator remained unchanged at 0.31% (just over 260).

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 9. Employment Rate (latest estimate available, previous quarter)  Aim to maximise	77.4% (December 2021)	79.4% (March 2021)	N/A	75.7% (March 2022)	N/a	N/A	N/A	N/a

Comments: (Economic Development) Data taken from ONS' Annual Population Survey. Sample sizes at district level are low and so the employment rate is subject to sampling error. Figures are reported at the 95% confidence interval level. Caution is therefore required when interpreting any increase/decrease in the rates shown.

Performance Indicator	Full Year 2021/22 Performance	Performance	Q1 2022/23	Q1 2022/23 Performance		2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 10. No of Huntingdonshire Apprenticeship starts (cumulative academic year to date)  Aim to maximise	830 (provisional , August 2021 - April 2022)	N/a	N/a	N/a	N/a	Higher than 21/22	N/a	N/a

Comments: (Service TBC – Data provided in interim by Business Intelligence & Performance Management) The final figure relating to the academic year 2021/22 is expected in November 2022. The first provisional result for 2022/23 is not expected to be available until Q4 (this will be comparable to 600 starts from August 2021 to January 2022) and the final result won't be available until November 2023.

#### STRATEGIC THEME - SUPPORTING OUR RESIDENTS NEEDS

### Period April to June 2022

### **Summary of progress for Key Actions**

G	Progress is on track	Α	Progress is within acceptable variance	R	Progress is behind schedule	?	Awaiting progress update	n/a	Not applicable to state progress
	4 0			0		0		0	

Target dates do not necessarily reflect the final completion date. The date given may reflect the next milestone to be reached.

### **Summary of progress for Corporate Indicators**

G	Performance is on track	A	Performance is within acceptable variance	R	Performance is below acceptable variance	?	Awaiting performance update	n/a	Not applicable to assess performance
3			4		0		0		0

We are committed to ensuring that Huntingdonshire residents have the highest possible quality of life.

Residents face a growing affordability challenge for life's basic necessities. To help mitigate the cost of living crisis, we will use universal access to basic services as a guiding principle.

#### All residents deserve:

- o somewhere warm and safe to live
- o a healthy diet
- o opportunities to improve their skills, access employment and improve household income
- o open spaces and leisure facilities to support their physical and mental health
- o access to the digital and transport infrastructure needed for modern life

We are committed to working with partners to do all we can to deliver this.

We will take a positive and proactive approach to:

- o joining up services for the benefit of residents by working with the new integrated care system, other public bodies and the third sector
- o ensuring that Huntingdonshire is an inclusive district for all residents
- o working to ensure that more of the wealth created in our local communities should stay in our local communities

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
G	KA 13. Continue to improve digital access to council services	Ongoing	Cllr Stephen Ferguson	Michelle Greet	A full review of the customer portal is underway which will result in an action plan of improvement activity.
G	KA 14. To develop our understanding of customer and resident needs and use this to enable us to better support our residents in a way that makes sense to them	Ongoing	Cllr Stephen Ferguson	Michelle Greet	There is a request submitted to the Senior Leadership Team to upgrade an existing license to enable all services to use an engagement platform for a range of consultation activities.
G	KA 15. To continue to provide financial assistance to people on low incomes to pay their rent and Council Tax	March 2023	Cllr Stephen Ferguson	Amanda Burns	The number of new benefit claims has increased, possibly as a result of the financial climate. The situation will be monitored. £56k in Discretionary Housing Payments were made in Q1. This is a limited budget funded by Department for Work and Pensions (DWP) to help people with housing costs not met by Housing Benefit or Universal Credit.
G	KA 16. Identify and support residents at risk of situations escalating into crisis, including a review of contracts for the provision of public advice and support for the voluntary and community sector to ensure this is done in the most effective and convenient way	March 2023	Cllr Ben Pitt	Claudia Deeth	Internal review of provision started April 2022. Tender requirements collated and new Target Operating Model work to start Q2.

# **Corporate Performance and Contextual Indicators**

# Key to status

G	Performance is on track	A	Performance is within acceptable	R	Performance is below acceptable	?	Awaiting performance	n/a	Not applicable to assess
	traok		variance		variance		update		performance

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 11. Number of active customer portal accounts (accessed within the last 12 months) (latest figure available)  Aim to maximise	N/a	N/a	34,355	33,921	Α	Increase throughout 2022/23	N/a	N/a

Comments: (Customer Services) It's not possible to report on past periods as last accessed data is overwritten when customers access their accounts again so reports must be run immediately at the end of each period. The target is for the number to rise over time so we would expect to see a higher number than at the end of the previous period.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 12. Number of missed bins (cumulative year to date)	3,520	836	1,498	700	G	5,994	5,994	G
Aim to minimise								

Comments: (Operations) Performance up to June has been the equivalent of missing fewer than one in every 2,000 collections based on: April - 483,337 scheduled collections, May - 504,118 scheduled collections, June - 496,974 scheduled collections

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 13. Average number of days to process new claims for Housing Benefit and Council Tax Support (cumulative year to date)  Aim to minimise	21.5	22.0	22.0	23.0	A	22.0	22.0	G

Comments: (Revenues & Benefits) Historically Q1 sees high volumes of work coming out of the year end process that take place in March / April and performance improves during Q2. The number of new claims received in Q1 is up 16% on the same period last year.

Performance Indicator	Full Year 2021/22 Performance	Q1 2021/22 Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 14. Number of attendances at One Leisure Active Lifestyles programmes (cumulative year to date) Aim to maximise	39,397	7,507	9,000	10,632	G	45,000	45,000	G

Comments: (Active Lifestyles) Services and activities continuing to recover from Covid. Group Exercise Classes (3% up on same period Q1 19/20) and Sports Development (27% up on same period 19/20) mostly recovered. Health Walks (58% above same point last year but 52% down on 19/20 same period). Exercise Referral 7% up on last year, 47% down on 19/20 same period (but reporting systems have changed and we need to check that reporting is like for like).

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 15. Number of One Leisure Facilities admissions – swimming, Impressions, fitness classes, sports hall and pitches (excluding Burgess Hall and school admissions (cumulative year to date)  Aim to maximise	1,082,193	227,723	316,251	312,703	Α	1,235,600	2% down on target	Α

Comments: (One Leisure) Q1 figures are difficult to compare to previous year as 21-22 was still being affected by partial closures of facilities due to COVID restrictions on capacity. We are currently on 85K more admissions than the previous year, but that is still slightly below target. The long Jubilee weekend will not have helped as attendances dropped significantly but, with no real baseline to judge by, attendances are close to the perceived target. Admissions have an indirect link to financial outturn in terms of income and the shortfall on admissions pulls through on a slight shortfall on income levels. Of bigger concern are rising unbudgeted staffing and energy costs.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 16. Number of residents at risk of 'crisis' proactively supported (cumulative year to date)  Aim to minimise	N/a	N/a	N/a	397	G	N/a	N/A	G

Comments: (Community) 134 new callers supported in April, 149 for May and 114 for June totalling 397 NEW customers supported. A total of £7,209 was accessed for customers from the Household Support Fund to provide additional food, electricity or gas.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 17. Number of preventative campaigns or initiatives undertaken (cumulative year to date)  Aim to minimise	N/a	N/a	1	0	A	4	4	G

Comments: (Community) Large preventative campaign currently being planned to support customers with cost of living. Basic, trickle feed of information to help individuals and families cope on a day to day basis with rising costs as well as try to eat and live well.

#### STRATEGIC THEME - IMPROVING HOUSING PROVISION

### Period April to June 2022

### **Summary of progress for Key Actions**

G	Progress is on track	A	Progress is within acceptable variance	R	Progress is behind schedule	?	Awaiting progress update	n/a	Not applicable to state progress
	2 0			0		0		1	

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### **Summary of progress for Corporate Indicators**

G	Performance is on track	A	Performance is within acceptable variance	R	Performance is below acceptable variance	?	Awaiting performance update	n/a	Not applicable to assess performance
	4 3		3		0		0		0

We will undertake a review of affordable housing.

We will start the review of the Local Plan and associated strategies and policies. Delivery of affordable homes, quality of the built environment, creating healthy spaces and communities, available sustainable public transport, and embedding digital connectivity will all be important considerations.

This review will also include an examination of the suitability of new housing developments with respect to:

- o protecting and enhancing the local environment
- o protecting the character of a local area
- o sustainable construction practices
- building homes to high environmental standards
- potential work locations for new residents
- o available sustainable public transport and active travel options

# o appropriate infrastructure

### We will also:

- o encourage new building developments that accommodate a range of specialist housing
- o work closely with towns and parishes to widen knowledge around the Community Infrastructure Levy and how local communities can access these funds

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
N/a	KA 17. Commence an update of the Local Plan. This should ensure that local planning policies include a focus on sustainability of new developments, achieving the right mix of housing sizes, types and tenures to meet the needs of residents, the quality of the built environment, creating healthy spaces and communities, public transport and digital connectivity	TBC	Cllr Tom Sanderson	Clara Kerr	No formal decision has yet been made on the timing for commencement of an update to the Local Plan. Preparatory work is underway on supporting documents.
G	KA 18. Maintain a five year housing land supply (5YHLS) and ensure that the Housing Delivery Test in the National Planning Policy Framework is met	October 2022	Cllr Tom Sanderson	Clara Kerr	The 5YHLS is calculated annually and is expected to be updated by October 2022 following completion of the annual development monitoring in collaboration with Cambridgeshire County Council.
G	KA 19. Design and implement strategies to use Council assets to support the delivery of affordable homes	Ongoing	Cllr Sam Wakeford	Pam Scott	A contract was signed with Longhurst in summer 2021, for a package of 9 sites looking to deliver c100 homes. The first of these sites has been submitted for planning; if this site achieves planning permission then the remaining sites will then be programmed to be submitted for planning.

# **Corporate Performance and Contextual Indicators**

# **Key to status**

G	Performance is on	A	Performance is within acceptable	R	Performance is below acceptable	?	Awaiting performance	n/a	Not applicable to assess
	track		variance		variance		update		performance

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 18. Net change in number of homes with a Council Tax banding (cumulative year to date)  Aim to maximise	1,023	248	No Target Set	249	G	No Target Set Defer to AMR	N/a	G

Comments: (Service TBC – Data provided in interim by Business Intelligence & Performance Management) There were an additional 249 homes with a Council Tax banding on 29 June 2022 than recorded at 31 March 2022. This is similar to the increase recorded in 2021/22. The net number of dwellings completed in 2021/22 will be reported in the Annual Monitoring Report (AMR) due to be published at the end of 2022.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		2022/23 Tarnet	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 19. Number of new affordable homes delivered (cumulative year to date)  Aim to maximise	311	31	No Target Set	68	G	570	570	G

Comments: (Regeneration & Housing Delivery) This year will potentially see a record number of affordable homes completed. At the end of Q1 in the region of 570 homes are forecasted. However, to date 68 (only 12%) have completed. We are hearing of difficulties in materials supply and rising costs and this may affect the programme, which will be kept under review.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance	Q1 2022/23 Status	2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 20. Number of homelessness preventions achieved (cumulative year to date)  Aim to maximise	493	107	132	103	Α	530	530	G

Comments: (Housing Needs & Resources) A total of 103 positive outcomes either preventing or relieving homelessness for households in housing difficulty is comparable to the same period last year. Historic trends show we tend to have higher numbers of positive outcomes in Q3 & Q4 so the status shown reflects the forecast still being on track to achieve the annual target.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 21. The amount of Community Infrastructure Levy (CIL) funding committed for infrastructure development (cumulative year to date)  Aim to maximise	£2,156,320	N/a	0	0	G	No Target Set	N/a	N/a

Comments: (Planning) A funding round is currently open and applications will be considered in October 2022. A further round is anticipated at the end of the financial year. The Infrastructure Funding Statement (IFS) for 2021/22 will be published at the end of the calendar year in accordance with Regulations.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 22. Percentage of planning applications processed on target – major (within 13 weeks or agreed extended period) (cumulative year to date)  Aim to maximise	81%	88%	86%	84%	A	86%	75%	Α

Comments: (Planning) Quarterly result 84% - 16/19. April 9/10, May 2/4, June 5/5. Due to the low application numbers and the turnover of staff within the dept to occur within the next few weeks it is anticipated that this will effect the quarterly performance until positions are filled via recruitment. The dept is also working to address a backlog of 'out of time' applications which will affect monthly and quarterly performance.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 23. Percentage of planning applications processed on target – minor (within 8 weeks or agreed extended period) (cumulative year to date)  Aim to maximise	63%	62%	84%	83%	A	84%	75%	Α

Comments: (Planning) Quarterly result 83% - 65/78. April 22/26, May 28/36, June 15/16. Due to the low application numbers and the turnover of staff within the dept to occur within the next few weeks it is anticipated that this will effect the quarterly performance until positions are filled via recruitment. The dept is also working to address a backlog of 'out of time' applications which will affect monthly and quarterly performance.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 24. Percentage of planning applications processed on target – household extensions (within 8 weeks or agreed extended period) (cumulative year to date)  Aim to maximise	81%	55%	81%	93%	G	81%	85%	G

Comments: (Planning) Quarterly Result 93% -150/162. April 57/60, May 53/57, June 40/45.

#### STRATEGIC THEME - STRENGTHENING OUR COMMUNITIES

### Period April to June 2022

### **Summary of progress for Key Actions**

G	Progress is on track	A	Progress is within acceptable variance	R	Progress is behind schedule	?	Awaiting progress update	n/a	Not applicable to state progress
	7		1		0		0		0

Target dates do not necessarily reflect the final completion date. The date given may reflect the next milestone to be reached.

### **Summary of progress for Corporate Indicators**

G	Performance is on track	A	Performance is within acceptable variance	R	Performance is below acceptable variance	?	Awaiting performance update	n/a	Not applicable to assess performance
	2 1			0		0		3	

#### We will:

- continue to work with accredited community organisations to ensure our services fulfil local needs, and are delivered in the way that best builds community and resident capacity
- enable communities to develop and maintain Neighbourhood Plans that reflect the needs and aspirations of those living there
- o continue to develop local employment and skills pathways building on the work of our local jobs clubs pilot
- o work with police and communities to help people feel safe where they live
- o support local people to take action to improve their area including through 'seed funding' projects with community grants

In managing the council's assets and using its resources, we will consider the social and economic impacts upon local communities, as well as financial implications for the council. We will explore every opportunity to build capacity and empower communities to take ownership and meet residents' need.

We want our communities to be great places to live and work. We will explore all opportunities to increase the provision of green spaces, play areas, youth activities and community buildings.

We will work toward our long-term ambition to be the most active District in Cambridgeshire.

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
G	KA 20. Develop, adopt and deliver a Place Strategy informed by resident and stakeholder engagement	Q4 2022/23	Cllr Sarah Conboy	Kate McFarlane	Consultants appointed and communications plan drafted. A series of engagement activities (stakeholders, residents and wider engagement) is planned from mid-July.
G	KA 21. Commence development of a refreshed Community Strategy informed by our resident engagement activity and our current Community Strategy	Q3 2022/23	Cllr Ben Pitt	Claudia Deeth	A review of the current strategy is under way to establish progress against set priorities. This will be used to develop the new strategy in line with emerging issues such as the cost of living crisis.
G	KA 22. Support community planning by providing advice to Towns and Parish Councils seeking to develop or update Neighbourhood Plans	Ongoing	Cllr Tom Sanderson	Clara Kerr	Responses have been submitted to The Stukeleys' draft Neighbourhood Plan.
G	KA 23. Deliver the CCG funded Community activity project with and through community groups, to better meet and build local capability	March 2023	Cllr Ben Pitt	Liz Smith	New post to deliver the work starting in July 2022. Planning and onboarding of the Voluntary and Community Sector throughout Q2 with new projects being delivered from Q3 onwards.
G	KA 24. Fund and award Community Chest Grants to local community groups, and support the work of local voluntary organisations	March 2023	Cllr Ben Pitt	Claudia Deeth	First grant panel under the new administration held and one application heard and approved. This has followed the introduction of new criteria that focus on the four Grand Challenges. There is a keenness to create a projects library and replicate successful projects across the district.

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
G	KA 25. Work with our Communities to co-ordinate support for Ukrainian refugees moving to the area, including Homes for Ukraine sponsors and their guests	March 2023	Cllr Ben Pitt	Claudia Deeth	200 guests currently arrived and located with their hosts. All information successfully entered onto Foundry and our share of first payment award from Government received 11/07/22.
G	KA 26. Work in partnership to provide greater leisure and health opportunities at Community, Sports Club or within formal Leisure to enable more people to be more active, more often	March 2023	Cllr Ben Pitt / Cllr Simone Taylor	Gregg Holland	New partnerships/co-working with Reed Wellbeing on the National Diabetes Prevention Programme (NDPP), and the Change Grow Live (CGL) drug and alcohol recovery service. A new RightStart class has started very successfully in Buckden following work with two different community partners from the village. Work with Integrated Care System (ICS)/ Clinical Commissioning Group (CCG) partners including Waiting Well Team and Diabetes Team is enabling take-up of the opportunities available. Re-started Fitness for All in parks and open spaces for the summer, working with the Open Spaces Team.
A	KA 27. Play an active role in the development of the Integrated Care Partnership to ensure that health delivery contributes to local objectives around enhanced Quality of Life	TBC	Cllr Ben Pitt	Liz Smith	This remains a developing area of work, with defined project work and target date to be confirmed.

# **Corporate Performance and Contextual Indicators**

# Key to status

G	Performance is on	A	Performance is within acceptable	R	Performance is below acceptable	?	Awaiting performance	n/a	Not applicable to assess
	track		variance		variance		update		performance

Performance Indicator	Full Year 2021/22 Performance	Q1 2021/22 Performance		Q1 2022/23 Performance		2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 25. Number of hours worked by volunteers (method of measure TBC)  Aim to maximise	N/a	N/a	N/a	N/a	N/a	TBC	N/a	N/a

Comments: (Community) The service plan for Community tasks the team with developing a measure for this so it is unlikely that results will be available until Q3 at the earliest.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 26. Number of accredited community and voluntary sector groups within Hunts under the 'Good to Go' or other scheme (latest position at end of quarter)  Aim to maximise	N/a	N/a	2	2	G	20	20+	G

Comments: (Community) A huge drive is underway to support community and voluntary groups to achieve the accreditation. CARESCO and Ramsey Neighbourhoods Trust were the first two awarded the 'Good to Go' status.

Performance Indicator	Full Year 2021/22 Performance	Parformanca		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 27. The number of programmed food safety inspections undertaken (cumulative year to date)  Aim to maximise	391	N/a	241	122	A	864 plus potential 100 new businesses	700	Α

Comments: (Revenues & Benefits) Q1 inspections were based on priority premises in the Food Standards Agency Recovery Plan, which does not spread inspections evenly throughout the whole year. As the Recovery Plan progresses into Q2 and beyond the number of inspections should increase as the number of premises that are identified to inspect in that quarter increases. It is also of note that, due to the Recovery Plan, the year's target contains more inspections than would usually be due in a year. In addition, the team are also working to make the inspection process more efficient and therefore increase the number of inspections undertaken.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 28. Number of 'Aspirations High' initiatives delivered within identified primary schools (cumulative year to date)  Aim to maximise	N/a	N/a	N/a	N/a	N/a	N/A	N/A	N/a

Comments: (Community) Scheme currently being developed.

Performance Indicator	Full Year 2021/22 Performance	Q1 2021/22 Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 29. Number of local health/physical activity events developed (cumulative year to date)  Aim to maximise	N/a	N/a	25	36	G	100	100	G

Comments: (Active Lifestyles) 36 new sessions and courses were started in Q1. These are a mixture of regular ongoing classes, short courses and commissioned activities. In total, Active Lifestyles have delivered 892 individual sessions for people to be active.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q1 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 30. Number of people supported by local jobs clubs (cumulative year to date)  Aim to maximise	N/a	N/a	N/A	N/a	N/a	TBC	TBC	N/a

Comments: (Community) Data for this indicator is expected to be available from next quarter.